



Kennected eLert v.1.6.2 Changes

This document contains important changes to your eLert Emergency Notification System. Frequent changes are made to make the system easier to use and more functional. Some of the changes are bug fixes while others are enhancements requested by the agencies which actually use the system.

With this update, we have fixed some issues which arose in version 1.6.0 and previous.

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1. eLert Server

a. Saf.li URL Shortening Service

The URL shortening service, Saf.li is no longer operating. Therefore, we have updated the eLert server to use the Is.gd URL shortening server. No configuration changes are required to be made.

2. eLert Management Console

a. Client Counts Not Displaying

In version 1.6.1, a bug was introduced which caused the Client Count display to always show “0”. This has been corrected.

3. Known Issues

a. eLert Emergency Notification Client Updates

Because of a bug in the update utility included in version 1.5.4 of the eLert Emergency Notification Client, the Notification Client will not automatically update to versions 1.6.0 or greater. If a client is currently running version 1.5.4, the update will have to be run manually.



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b. eLert Emergency Notification and eLert Management Console Settings

Version 1.5.4 and earlier of the eLert Emergency Notification Client and the eLert Management Console are not Windows Vista/Win 7 aware. This means there is a single configuration for all users. After upgrading to version 1.6.0 or greater, each user who attempts to logon must enter the Server IP, Server Port, User ID and Password. The same User ID and Password may be used by multiple users on a single computer, but it must be entered individually.

c. eLert Management Console Debug Log

In some instances, after upgrading to eLert version 1.6.0 or greater, when attempting to launch the eLert Management Console, you may receive a message saying “Could Not Create eLertMCDebug.log”. To correct this error, go to the eLert data folder and delete eLertMCDebug.log and launch the eLert Management Console again. In Windows XP, the eLert data is stored in C:\Documents and Settings\All Users\Application Data\Kennected Software\eLert. In Windows Vista/Win 7, the eLert data directory is c:\ProgramData\Kennected Software\eLert